

THIS EMAIL IS FOR INFORMATION ONLY – PLEASE DO NOT REPLY

**If you have an enquiry that isn't answered below,
please contact the Hub team via the hub portal: <http://hub.uws.ac.uk>**

International Student Support Update

Hi

‘Welcome’ to UWS from the International Student Support team.
Our team can assist you with any student visa enquiries and help you settle into your studies.

Download the [International Student Support Welcome Guide 2023-24](#) with hints and tips to help you settle into life in the UK.

To find out more about Welcome, Induction and enrolment please visit the Student Information Portal [Induction and Enrolment](#) for new students.

Check in and Chat

When you arrive in the UK you can join one of our informal Teams calls with one of our student Welcome buddies for a friendly chat.

The upcoming September dates and joining details of the next sessions are listed on the Student Services events calendar:

<https://tinyurl.com/uwsintevents>

Induction and upcoming workshops

All our September Welcome events are listed on the Student Services [events calendar](#). Some important events are highlighted below:

International Welcome Talk – for new students

Paisley campus - 2:30pm – 3:30pm **Wednesday 27 September** (Chancellor’s Hall, guest speak Stephanie Pitticas, Vice Chancellor - Internationalisation)

Lanarkshire campus 1:00pm – 2:30pm **Thursday 28 September**
(check venue at the Student Hub)

Introduction to UK Culture (online)

Tuesday 26 September 11:30am – 12:30pm via zoom

International Student Drop In sessions

Paisley campus Tuesdays or Wednesdays 12 – 1pm (The Student Hub)

Lanarkshire Campus (Thursday 28 September 10:30 – 11:30am)

Details for the above events can be found in the Student Services [events calendar](#).

Student Visa BRP Collection

Please inform the Student Hub hub@uws.ac.uk once you have collected your BRP. Please check your BRP has the correct length of leave and if there are any issues get in touch with our team as noted below.

Contacting the International Student Support team

Appointments (including phone/TEAMS video call appointments) can be booked by contacting the Student Hub team on WhatsApp: 0141 848 3800 or you can contact the Student Hub via the portal: <http://hub.uws.ac.uk> You can also book in person at the Student Hub Desks:

Student Hub Desks are open from Monday to Friday

- Ayr: 09.30 - 16.00
- Dumfries: 09.00 - 16.30
- Paisley: 09.00 - 17.00
- Lanarkshire: 09.00 - 16.00

Alternatively you can book an online Quick Appointment (Q&A) slot by visiting our dedicated [Bookings page](#)

You can find the answer to most student visa enquiries online at [UKCISA \(UK Council for International Student Affairs\)](#) or on the UWS Student App: <https://studentapp.uws.ac.uk/>

Follow us on twitter at **@UWS_IntSupport** and the Student Services Instagram **uwsstudentservices** as we continue to post useful information and updates for international students.

Best wishes

**International Student Support Team International Student Support Team
Student Services | University of the West of Scotland
Paisley Campus | PA1 2BE**

BSL users can contact us via the on-line British Sign Language interpreting video relay service. Find out more on the [contactSCOTLAND](#) website.